

CLYDE MARINE



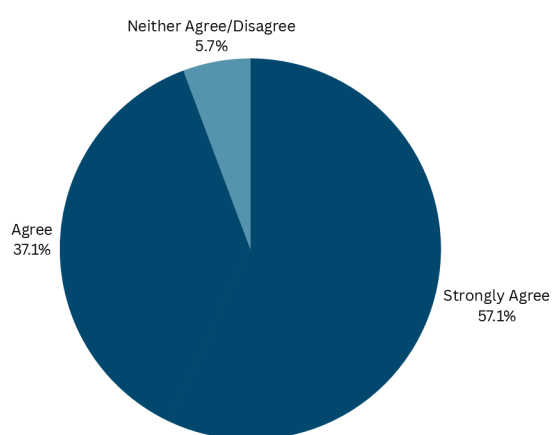
RECRUITMENT

**CANDIDATE
SURVEY
RESULTS**

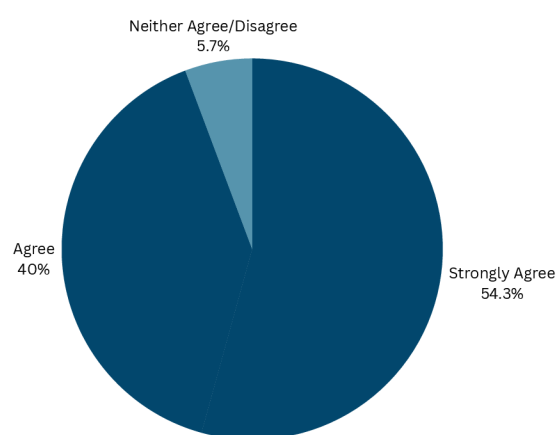
2024

We asked 100 candidates to participate in a feedback questionnaire, 35 responded. A breakdown of the results are as follows:

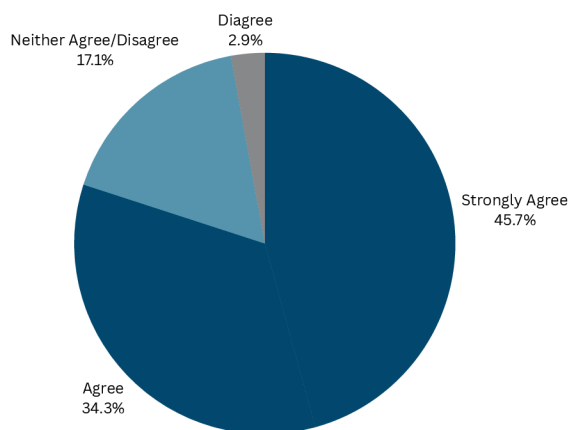
THE TEAM AT CMR CLEARLY DESCRIBE ALL THE JOB REQUIREMENTS AND DETAILS



THE TEAM AT CMR ARE PROFESSIONAL



I AM KEPT IN THE LOOP THROUGHOUT THE ENTIRE SELECTION PROCESS



**DO YOU LIKE THE RECRUITMENT
PROCESS AT CLYDE MARINE
RECRUITMENT AND WHY?**

Clear explanation, very friendly to help, fast assistance when required.

The recruitment process was simple and easy. Specials thanks to Crewing Officer Paula Tierney.

I am happy with how the team in the Glasgow office deals with me, all the team are helpful to me and do their best.

Very professional! Everything is explained clearly and helped! I am very happy to have such staff at Clyde Marine Recruitment! Linda Paula is the best!

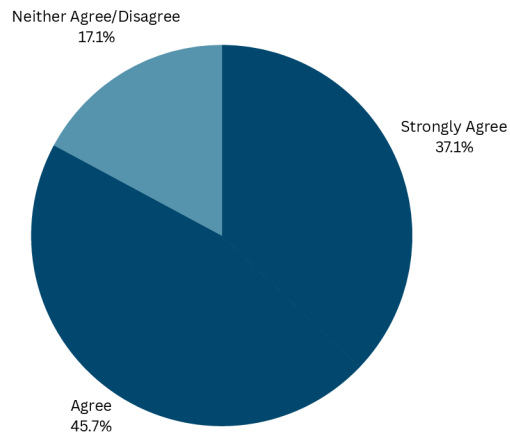
I like it. There has been no hassle and the team are easy to communicate and sort issues with.

The people at CMR go the extra mile definitely, I've had a problem on a Sunday and there is always someone at the end of a phone. Knowing what kind of position I prefer and not just giving me anything and when I say going in a huff like other agencies. Just the best quality service.

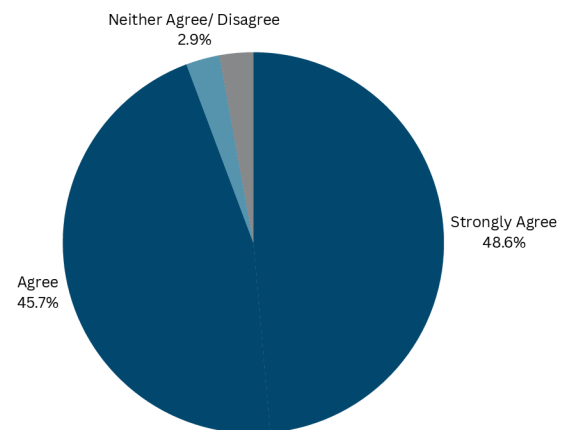
I'm absolutely happy with all the processes. Specifically, Lauren is always prompt and professional making all interactions easy.

Ms. Alicja Paluch is my guide in all contractual matters. Everything is prepared on time

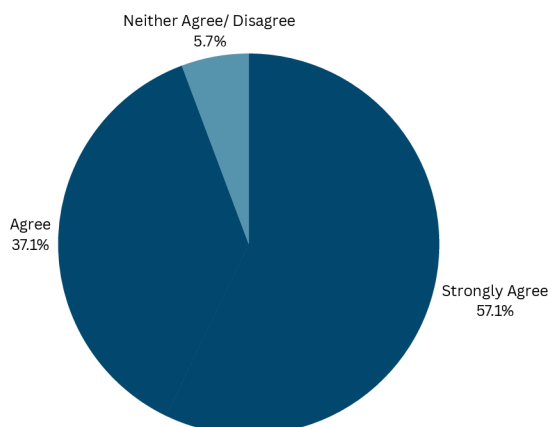
THE JOB ADVERTS PROVIDE ENOUGH INFORMATION



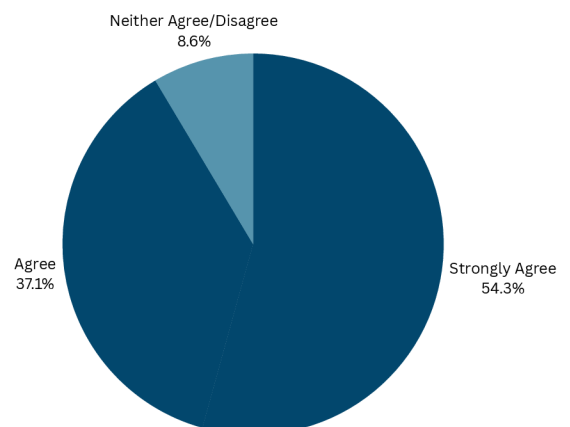
THE TEAM AT CMR TAKE TIME TO LISTEN TO AND ANSWER ALL MY QUESTIONS



OVERALL, I AM SATISFIED WITH MY EXPERIENCE AT CMR



I WOULD RECOMMEND CMR TO OTHERS



WHAT CAN WE DO TO IMPROVE OUR RECRUITMENT PROCESS?

Keep candidates more updated , if the job is unlikely to come to fruition.

Direct contact (by e-mail), with the candidate after receive the job candidate papers

The Ankaa app needs to be improve. For the moment some problems to work with....

If this possible provide employment process in national language

Provide more details about a vessel.

Everything is perfect! So continue.

I know it's difficult, but more clarity on salaries or day rates. If we're exchanging our skills for money we need to know how much we're going to get.

Tell candidates sooner when jobs are likely to fall thru.

Perhaps a little more communication about payroll as I was put on the wrong tax code.

WHAT DOES CLYDE MARINE RECRUITMENT DO WELL?

Organise flights, courses
and contact in general

Recruitment process,
communication and
supporting meets high
standards.

Booking flights, public
transportation, assistance with
paperwork(I had to renew my
certificates.)

Salary is on time.

New jobs opportunities at
all time

Communication

Team are straightforward,
efficient and easy to
communicate with. I am glad
that there is no excess or
unnecessary communication.

Keeping me in loop,
understanding when
something unexpected
happens, travelling
arrangements

I have been treated well
the team are efficient and
nice to deal with, I have
not had a bad experience
with Clyde

Professional team, never have to wait
too long to get the answer. Always
consider travel options I suggest.

WHAT DOES CLYDE MARINE RECRUITMENT DO THAT MAKES THEM STAND OUT FROM THE COMPETITORS?

I don't feel its pressurised to take jobs I am not interested in , compared to some other agencies that are more commission driven.

Time in answering the emails

I feel listened to and my requests or ideas are taken into consideration. Always getting a polite, honest and professional answer on any questions in no time. Thanks for that.

They keep in touch more and offer work that would suit your preference.

Easy communicate with!
(Emergency numbers)

Professionalism, experience in the market of manning ships' crews

Good availability of jobs

The app.

I used Clyde Marine based on familiarity of the brand and was successful in employment soon enough.

The crew is notified when to come to work. Because I don't know where else employees are called like this! Clyde Marine Recruitment has no competitors.

Be professional

**IS THERE ANYTHING OUR
COMPETITORS DO THAT YOU
WOULD LIKE TO SEE CMR
IMPROVE ON?**

Full employment contracts.

I can't think of any need
to improve they've been
brilliant to me all of
them especially Paula n
Lauren

Be more open about faults
with potential jobs

I don't work with
competitors

Employees Insurance.

Clyde Marine may serve
as an example to a
competitor on how to
recruit and deal with an
employee.

Contact with the candidate,
by email or phone, either get
the job or not.

Everything was
prepared on time, I
have no objections

They are more transparent and care
more about their employees
wellbeing.

**DO YOU HAVE ANY OTHER
COMMENTS TO MAKE ABOUT
YOUR EXPERIENCE AT CLYDE
MARINE RECRUITMENT?**

I'm really happy with
your services, thanks.

Since 3 years I'm very satisfied
with all processes including
employment, flights, courses
etc. 5 star :)

I can't thank
them enough

Thanks to the team
for the great service.

I am satisfied with many years of
cooperation with this company, I
could always count on its support.

Overall is a very good
experience, only a raise of
paycheck it will be nice:)))

A great company with a lot of
experience in this field of work.
I find it easy and pleasant to
work in this company and I
hope for a long-term
cooperation with Clyde Marine
Recruitment.

Good experience to work
with Clyde Marine!

I am satisfied with Clyde
Marine Recruitment