

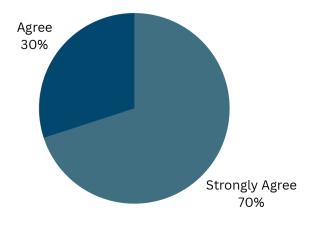
#### CANDIDATE SURVEY RESULTS



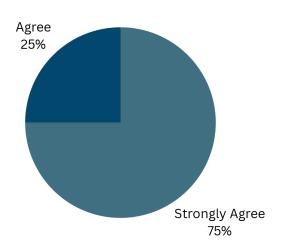


## We asked 130 candidates to participate in a feedback questionnaire and 20 responded. A breakdown of the results are as follows:

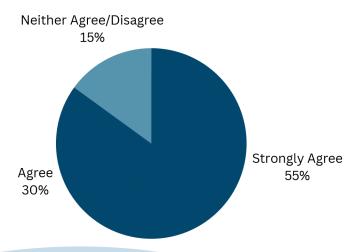
## THE TEAM AT CMR CLEARLY DESCRIBE ALL THE JOB REQUIREMENTS AND DETAILS



#### THE TEAM AT CMR ARE PROFESSIONAL



#### I AM KEPT IN THE LOOP THROUGHOUT THE ENTIRE SELECTION PROCESS



## DO YOU LIKE THE RECRUITMENT PROCESS AT CLYDE MARINE RECRUITMENT AND WHY?





Everything goes as planned. Always kept up to date with developments.
A pleasure to work with all the team.

Friendly helpful staff that are a pleasure to deal with.

Easy to apply, generally good communication.

The team are very polite and helpful, trying their best to fulfil job roles as quickly as possible.

Very helpful support from crewing officer in Gdynia office

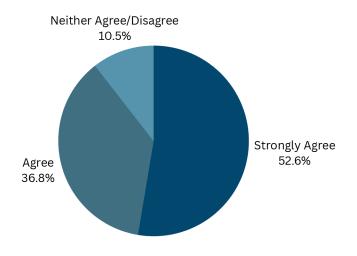
They are very helpful
James and Paula always
explain the job and what
they require always
understanding if you can
not take on job

The recruitment process has been brilliant and kept me updated with any changes in plenty of time with contract I have been assigned to......

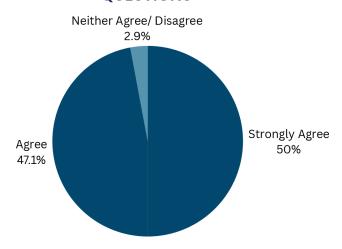
...The best agency by far



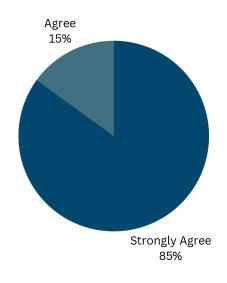
#### THE JOB ADVERTS PROVIDE ENOUGH INFORMATION



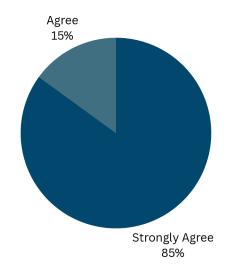
### THE TEAM AT CMR TAKE TIME TO LISTEN TO AND ANSWER ALL MY QUESTIONS



#### OVERALL, I AM SATISFIED WITH MY EXPERIENCE AT CMR



#### I WOULD RECOMMEND CMR TO OTHERS





### WHAT CAN WE DO TO IMPROVE THE RECRUITMENT PROCESS?



No improvement needed. Due to the professionalism of staff in the office, I wouldn't consider working for another agency. Not a lot, really, I'm happy with how they are.

They don't need to do anything all good

Providing a hotel for the ones traveling after work so we don't have to spend all night at the airport waiting for the flight in the morning.

You cannot improve on perfection

Sometimes things are left just a little bit to the last minute. I appreciate that this could be clients causing this.

### WHAT DOES CLYDE MARINE RECRUITMENT DO WELL?





They have kept me in steady work.

Place you in suitable jobs

Answer the phone whenever you ring and ask ferry companies if they want you

All staff are very personable and are willing to search for either long term or short term contracts directly tailored to the candidates availability and experience.

Communication is generally very good. On time and correctly payed

Fast and clear information provided.

Good contact with office in Gdynia

They are experienced and are friendly and helpful



# WHAT DOES CLYDE MARINE RECRUITMENT DO THAT MAKES THEM STAND OUT FROM THE COMPETITORS?



They have the personal touch, you feel that you are part of a family and not just a candidate looking for employment

Professionalism and transparency.

Selection of positions

Experience

A number of employment options

Clyde have always kept me busy ....

Clarity of communications.

# IS THERE ANYTHING OUR COMPETITORS DO THAT YOU WOULD LIKE TO SEE CMR IMPROVE ON?





Provide a hotel for disembarking crew.

Providing hotels to spend the night before flight home.

Maybe better flights, many of them offer hotel rooms

Clyde should consider some merchandise for regular seafarers such as Baseball caps, polo shirts, work bags with Clyde Marine insignia/advertising.

# DO YOU HAVE ANY OTHER COMMENTS TO MAKE ABOUT YOUR EXPERIENCE AT CLYDE MARINE RECRUITMENT?





Please do not stop doing what you are very good at.

My experience with
Clyde Marine
Recruitment has
generally always
been a positive
one. Dealing with
friendly
approachable
staff.

Very positive on every level, staff are all very personable and consistently helpful. I've also never had any issues with travel planning, joining instructions, or payroll. Cheers.

My experience with Clyde is very good.I'm happy with them!

They are by far the best employers

I am glad to work in this agency. Friendly, professional team.

Arrange all requirements in time always, such documents update, prejoining check list should carry out few days before travel, not at the last moment what is not good for crew.